

ORIGINAL

EX PARTE OR LATE FILED

**MCIWORLD.COM**

ORIGINAL

1801 Pennsylvania Avenue, NW  
Washington, DC 20006

RECEIVED

JUL 14 2000

July 14, 2000

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

EX PARTE

Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

Re: CC Docket No. 94-149

94-129

Dear Ms. Salas:

On July 13, 2000, Karen Reidy, John Veilleux, and I met with Dorothy Attwood of Chairman Kennard's office to discuss pending issues in the above-referenced slamming docket. In addition, Elizabeth Yockus, John Veilleux and I met separately on July 13, 2000 with Rebecca Beynon of Commissioner Furchtgott-Roth's office and Sarah Whitesell of Commissioner Tristani's to discuss the same issues. On July 14, 2000, we met with Jordan Goldstein of Commissioner Ness's office regarding these matters. Specifically, we discussed issues posed in the Further Notice of Proposed Rulemaking, including internet LOAs, the definition of "subscriber" for purposes of authorizing carrier changes, and PC freezes via the internet.

In accordance with section 1.1206 of the Commission's rules, 47 C.F.R. § 1.1206, an original and one copy of this memorandum and attachment are being filed with your office.

Sincerely,



Lori E. Wright  
Senior Manager, Regulatory Affairs

cc: Dorothy Attwood  
Sarah Whitesell  
Rebecca Beynon  
Jordan Goldstein

No. of Copies rec'd 011  
List A B C D E

# Internet LOAs

WorldCom, Inc.

CC Docket No. 94-129

July 13, 2000

# The Electronic Signatures Act (“Act”) allows customers to sign up for telecommunications services on the Internet

- Electronic signatures are legally effective, valid, and enforceable. *See Sec. 101 (a) of the Act.*
- Electronic letters of agency are legally effective, valid, and enforceable for Preferred Carrier (PC) changes. *See Sec. 104 (e) of the Act.*

# WorldCom's business practice complies with the Electronic Signature Act and the FCC LOA requirements

- The services being changed are separately offered and identified
- The affected telephone number(s) is confirmed
- LOA language is present
- WorldCom is clearly designated as the agent and service provider.
- Electronic retention of records satisfies the LOA retention requirement. See *Sec. 101 (d) of the Act*.

# Use of the Internet for PC Freezes must be implemented in a nondiscriminatory manner

- Carriers offering PC freezes should not be required to do so via the Internet
- If the carrier allows consumers to request PC Freezes electronically, then they must allow consumers to lift PC Freezes electronically

MCI WORLD COM

HELP

A Delta Air Lines  
**SkyMiles**

### PROCESS YOUR ORDER

- ☒ CHOOSE YOUR SERVICES
- ☒ SET UP ACCOUNT INFORMATION
- ☒ CHOOSE YOUR PAYMENT METHOD
- ☒ SET UP ONLINE ACCOUNT ACCESS
- ☐ PROCESS YOUR ORDER
- ☐ PRINT YOUR CONFIRMATION

You have selected:

**MCI 5¢ Everyday Plus(sm)**  
**Local Toll Service**  
**MCI WorldCom Card(sm)**

Telephone Number(s):  
**(703) 341-9692**

Name & Address:  
**bob smith**  
**1700 u st nw**  
**washington , DC 20009**

E-mail Address:  
**bob.smith@wcom.com**

Payment Method:  
**Paper Billing**

---

**Please provide your Social Security Number OR Date of Birth.**

MCI WorldCom is committed to maintaining your privacy and security of your information. For this reason, MCI WorldCom requires a unique form of identification from each customer. This is for your protection.



Bob Smith  
1700 u st nw  
washington , DC 20009

E-mail Address:  
**bob.smith@wcom.com**

Payment Method:  
**Paper Billing**

---

**Please provide your Social Security Number OR Date of Birth.**

MCI WorldCom is committed to maintaining your privacy and security of your information. For this reason, MCI WorldCom requires a unique form of identification from each customer. This is for your protection, so that we can confirm your identity for the purpose of changing your telephone service.

SSN:

OR

DOB:  month  day  year

Read the [terms and conditions](#) before continuing.

YES! By entering my name in the box below, I acknowledge that I have read and agree to the terms and conditions and declare all the information I have provided is accurate.

**GO BACK**

**SUBMIT**

## **MCI WorldCom Terms & Conditions**

My electronic authorization on this form authorizes MCI WorldCom to notify my local telephone company that I wish to switch the primary carrier for each number listed above to MCI WorldCom for the services I have selected. I verify that the electronic authorization and address on this form match the name and address on record with my local carrier for each telephone line indicated. I understand that I may select only one primary carrier for each of the services I have selected per telephone number listed.

By sending this form, I verify that I am over 18 years of age and that the telephone number and address I have provided is the same name and address listed with my local telephone company.

I understand that my application may be subject to credit review. MCI WorldCom may use any information obtained through this service application or from any credit reporting agencies.

I understand and agree to the rates, terms, and conditions. The rates for MCI 5¢ Everyday Plus state-to-state calls from home are 5¢ per minute every evening Monday-Friday, 5¢ per minute Saturday and Sunday, and 7¢ per minute Monday-Friday 7:00 a.m. - 6:59 p.m. A \$4.95 monthly fee applies.